Fact Finding Questions for **RFA #2020-033 Digital Community Health**

1. What is the actual due date for applications? At the top of the RFA, it says "June 16, 2020 at Midnight 12 AM EDT" and then at the bottom it says "June 15, 2020". It would be less ambiguous if the 11:59pm was used.
    Answer: The deadline is 11:59pm June 15, 2020 - this has been corrected throughout the RFA

2. How were the country percentages for funding amounts determined?
    Answer: Funding determinations were made by the funder and in coordination with USAID Missions in-country.

3. How much or what proportion of the budget should applicants set aside for Objective 3 since this objective may or may not be carried out in each country?
    Answer: Final funding determinations for Objective 3 will be made by the funder however, applicants are encouraged to earmark at least 50% of the funds for Objective 3

4. In Objective 1, what are the "methodology and survey instruments" that are pre-determined by Digital Square? Can Digital Square send potential applicants background on the methodology and survey instruments?
    Answer: Survey instruments and methodology will be shared upon commencement of work.

5. In Objective 2, what is the "pre-determined methodology" that will be provided by Digital Square for prioritizing digital health needs? Can Digital Square send potential applicants background on the methodology?
    Answer: Survey instruments and methodology background will be shared upon commencement of work, and are consistent with Digital Square's global goods approach.

6. Would Digital Square consider an extension by 1 or 2 weeks for the applications?
    Answer: Due to funder deadlines we are unable to offer any extensions

7. Is this opportunity open to any organization or does Digital Square have specific partners in mind for this work?
    Answer: PATH welcomes applications from any and all organizations.

8. What are the page limits for the applications for this RFA?
    Answer: There is no page limitation.

9. With travel restrictions likely to persist for the next several months, can primary research efforts be conducted virtually or do you strongly prefer in-person engagement?
    Answer: Virtual engagement is anticipated for much of the primary research given current COVID-19 travel restrictions in many countries.

10. The RFA indicates that the research methodology and survey instruments are pre-determined and will be provided. Could you please provide some more information on these methods / tools? How were the developed, by whom, what format, etc?

    Answer: PATH will be developing survey tools in coordination with USAID. Survey tools will be provided upon commencement of the subgrant.

11. Would there be an opportunity to refine these methodologies / tools or should they be applied as-is?

    Answer: Survey tools have been defined by the funder and in country representatives. If additional refinements are necessary these will be on a case by case basis but will not be a large component of the work. Please see answers to questions 4 and 5 for more information.

12. With respect to the requirement for "Documenting the digital health architecture of selected countries" – could you please clarify the level of technical detail required? I.e., will the audience of the documentation be highly technical or not?

    Answer: The audience will include people with both non-technical and technical backgrounds. The level of detail on documenting the digital health architecture should be sufficient for planning future investments in interoperable digital health systems and include information on size/footprint of deployment, description of data managed within the system, and current synchronization of data with other systems

13. Is the expectation for objective 3 that the service provider recommends and aligns with key country stakeholder specific activities should be undertaken as next steps? Is there an expectation that the service provider executes these tasks as part of this engagement (as opposed to recommending as next steps that they be completed)?

    Answer: Applicants are encouraged to consider next steps and priorities for Objective 3 but all objective 3 tasks will be defined by the funder

14. If execution of objective 3 tasks is in scope, would those activities be expected to be delivered within the 3 month time period specified in the proposed project timeline?

    Answer: Some objective 3 tasks will be undertaken or commenced in the timeline.

15. Can you confirm that the budgets provided on page 5 are inclusive of budget available for Objective 1, 2, *and* 3?

    Answer: Yes, the budget ceilings are inclusive of Objectives 1, 2, and 3.

16. On page 8 of the RFA, the deadline for submission says June 15th but on the cover page, the deadline is June 16th. Could you please clarify which is accurate.

    Answer: The deadline is 11:59pm June 15, 2020 - this has been corrected throughout the RFA