Digital Square on securing digital health



# The fundamentals of cybersecurity and data privacy



BILL& MELINDA GATES foundation



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## Agenda

- CIA Triad
- Consequences of cyber attacks
- Why security is vital for digital health
- Security and data privacy, the difference, and business implications
- The principles of secure development and deployment
- Practical challenges and security approaches and action plans
- The opportunity to put questions throughout

#### Cybersecurity & data privacy

Cybersecurity and data privacy are two related but distinct concepts that are essential for protecting sensitive information and ensuring the safety and security of individuals and organizations.

Effective cybersecurity measures are essential for protecting personal information and other sensitive data from cyber attacks and data breaches. Similarly, robust data privacy policies are critical for ensuring that personal information is collected, stored, and used in a secure and responsible manner.

Overall, both cybersecurity and data privacy are essential for protecting sensitive information and ensuring the safety and security of individuals and organizations in today's digital age.

## Why Cybersecurity is Important

Cybersecurity is important because it helps protect sensitive information from unauthorized access, use, disclosure, disruption, modification, or destruction. Sensitive information can include personal information, financial data, and confidential business information.<sup>1</sup>

## **CIA** triad

- Confidentiality
  - Ensuring that information is not made available or disclosed to unauthorised individuals, entities, or processes
- Integrity
  - Protecting the accuracy and completeness of assets
- Availability
  - Property of being accessible and usable upon demand by an authorised entity
- Non-repudiation
  - Subjects cannot deny creating, writing or modifying data, Software, hardware, email, etc.



#### Cyber attacks

**Cyber attacks** are malicious attempts to exploit vulnerabilities in a computer system, network, or application to gain unauthorized access, steal data, or cause damage.

#### Consequences of cyber attacks



## The healthcare industry is particularly vulnerable to cyber attacks due to the sensitive nature of the information it handles

It is essential for healthcare organizations to be aware of cyber attacks and take steps to prevent them, such as regularly updating software and security systems, providing employee training on cybersecurity best practices, and having a plan in place for responding to cyber attacks if they occur.

cost of a breach in the healthcare **\$10.10M** Average total cost of a breach in the healthcare industry

# Africa overall cyber threat detection 2020 - Feb 2021



#### Number of Internet users in Africa



*"More than 90% of African businesses are operating without the necessary cyber security protocols in place."* -Interpol African Cyber Threat Assessment Report 2021

#### Common types of cyber attacks in health sector

Ransomware attacks	Phishing attacks	Distributed Denial of Service (DDoS) attacks
Malware attacks	Insider threats	Social engineering attacks

#### **Recognizing a cyberattack (IoC)**

#### Unexpected requests for sensitive information

Unusual activity

Slow performance

Unexpected emails or texts

Unusual or unauthorized access to sensitive information

#### Recognizing a cyberattack (loC)



#### Best practices for protection against cyberattacks



#### Privacy and security in healthcare

Foundational truths

- Healthcare is highly regulated worldwide as is the protection of personal data
- All stakeholders in health care need to apply a reasonable standard of care and due diligence to safeguard patient information
- We also need to comply with fast evolving regulatory environment
- Privacy and security are important to everyone involved in healthcare

**Privacy:** Involves controlling access to personal information and a control a person can have over information discovery and sharing

**Security:** It is administrative, technical and physical mechanism that protects information from unauthorized access, alteration, and physical mechanism that protects information from unauthorized access, alteration, and loss

**Privacy** is *what* we protect. **Security** is *how* we protect it.

# Regulated industries also see long tail of costs that accumulate down the line

## Average cost of a data breach based on high and low regulated industries

USD 7.00 USD 5.00 USD 5.00 USD 5.00 USD 4.35 USD 4.35 USD 3.70 USD 3.70 USD 3.70 USD 3.70 USD 3.70 USD 3.70 USD 4.35 USD 4.35 USD 4.35 USD 3.70 USD 3.70 USD 4.35 USD 4.

USD millions



#### Incident response plan

## Does your organization have an incident response (IR) plan and is it tested?



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#### Days to identify breach

## Average days to identify and contain the data breach by industry



# Healthy strategies to lower healthcare breach costs



# Cybersecurity and Data Privacy



#### Cybersecurity vs data privacy

#### Cybersecurity

is focused on protecting digital assets and infrastructure



#### **Data Privacy**

is concerned with safeguarding personal data and ensuring privacy rights



# Data privacy: measures ensures personal information such as:



Kept private and secure from unauthorized access or use

# Data privacy: protection of sensitive or confidential information



#### Cybersecurity refers to the measures that:



#### Cybersecurity measures prevent:



Secure software development, implementation and deployment



#### Secure software development and DevSecOps

**Secure software development** is an approach to creating software that prioritizes security throughout the entire development process.

**DevSecOps** is a methodology that emphasizes the collaboration and integration of security into the DevOps process. This approach involves building security into the software development process from the outset rather than treating it as an afterthought.



#### The eight principles of secure development & deployment

#### 1

Secure development is everyone's concern

#### 2

Keep your security knowledge up-to-date

#### 3

Keep your security knowledge up-to-date

#### 4 Secure your development environment



## Protect your code repository

#### 6

5

Secure the build and deployment pipeline

#### Continually test your security

8

#### Plan for security flaws

#### Secure implementation

Secure implementation involves the process of ensuring that software and systems are implemented securely to reduce the risk of unauthorized access, data breaches, and cyberattacks.



#### Best secure implementation practices



#### Best secure implementation practices (cont)



# Security Assessment



#### Security assessment

**Security assessment** is the process of evaluating the security posture of a system, network, or application to identify potential vulnerabilities and threats:

Identify assets

- Threat modeling
- •Vulnerability assessment

•Penetration testing

Risk assessment



#### How to conduct security assessment



#### What to avoid during a security assessment



#### Malware prevention

Malware is malicious software that is designed to damage or disrupt computer systems, steal data, or gain unauthorized access.



#### Malware prevention and actions to take



Ransomware Protection Playbook Roger A. Grimes, 2021

# Steps to take if your organization is already infected with malware



#### 3-2-1 backup strategy



Mastering Veeam Backup & Replication: Secure backup with Veeam 11 for defending your data and accelerating your data protection strategy Chris Childerhose, 2022





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